



West Virginia University

Facilities Management

September 15, 2009

Debbie Zoppetti  
Landau Building Company  
9855 Rinaman Road  
Wexford, PA 15090

Re: 2008 Woodburn Classrooms Renovations

Dear Debbie,

Now that the above referenced project is over, I am pleased to write this letter of recommendation for Landau Building Company.

With this project in particular, I appreciated your high standards of quality, your adherence to schedule, and your responsiveness to our objectives. Your level of client awareness was appreciated, greatly easing disruptions. The project began on time, workers were on the job every day on time, all work was completed according to the product specifications and within the agreed upon time frame, and all completed work exceeded my high demands for quality. When Landau's recommendations to improve quality were given, change orders were minimized and reasonably accommodated.

I had a positive experience with this project, and your role was crucial in creating this outcome. I look forward to the opportunity to work with you again on future endeavors.

If you have any questions that I may answer for you, please don't hesitate to contact me.

Sincerely,

A handwritten signature in cursive script, appearing to read 'Jennifer Morris'.

Jennifer Morris  
Project Manager Sr.  
WVU Facilities Management  
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